



Australian Government



ABORIGINAL
HOSTELS LIMITED

CULTURAL STATEMENT

November 2023

ahl.gov.au



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Aboriginal Hostels Limited acknowledges the Traditional Owners and custodians of Country throughout Australia and recognises their continuing connection to land, waters and community. We pay our respects to Elders past and present.

OUR PURPOSE

Aboriginal Hostels Limited (AHL) provides safe, culturally appropriate and affordable accommodation for First Nations people who need to be away from home to access services and economic opportunities.

OUR VISION

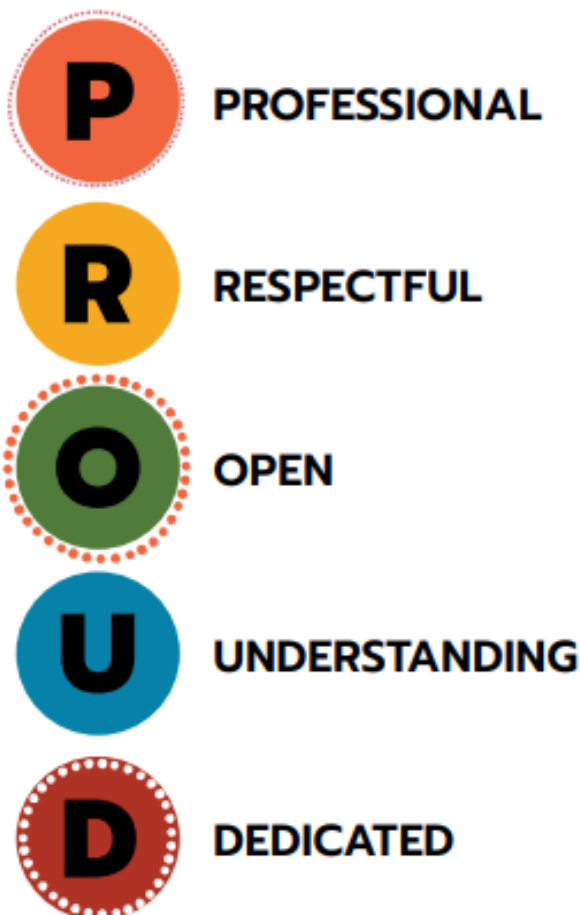
AHL's vision is to improve the quality of life and economic opportunities for First Nations people.

Across our network of hostels, dedicated AHL employees provide accommodation and meals for residents in a supportive environment, assisted by local service providers and referral agencies.

AHL also supports the Australian Government's efforts to improve economic outcomes for First Nations people. By purchasing goods and services from First Nations businesses at every opportunity, we help support a more inclusive economy.

We are proud to be one of the largest employers of First Nations people in the Australian Public Service (APS).

OUR VALUES



These values aim to foster a sense of pride for AHL employees and recognises that their contributions towards delivering vital services for First Nations people are meaningful and valued.

OUR ENVIRONMENT

We want to create an environment where employees have:

- adequate support
- development opportunities
- clear career pathways
- mutual trust and respect with residents
- stable positions with an encouraged commitment to AHL
- an accommodation service that is something all employees are proud of and are able to provide input into making it even better
- the ability to provide a good standard of service, with amenities that are maintained at all times
- opportunities for greater mobility
- a sense of community (including between National Office and hostels employees).

WHO WE ARE



Practical and down-to-earth

We provide a good service to our residents that focuses on what is important – clean, safe and culturally appropriate accommodation.



Efficient

We make the most of our available resources to deliver maximum value to our residents.



Responsible and professional

Residents have a high level of trust that AHL will always work in their best interests.



Community minded

Hostels are responsive to the needs of residents, with a focus on assisting them in achieving their goals. Residents stay in a supported environment that maintains the important connection with their community.

OUR PROMISE

Respect for residents


Although AHL is an accommodation provider, the value in our company's service is not only the physical facilities, but also the supportive environment offered to residents. 'Looking after each other' represents the promise AHL makes to residents to support them.

Respect for employees

'Looking after each other' is also a promise made to employees. Whether working in the National Office, managing a hostel or as a cook in the kitchen, all employees will have a respectful environment to work in.

MORE INFORMATION

If you have questions about AHL's Cultural Statement, please email Feedback@ahl.gov.au.



Whenever we drive past AHL premises, a strong sense of pride and belonging still fills our hearts.

Professor Valerie Cooms, Deputy Chair AHL