



Welcome to

ABORIGINAL HOSTELS LIMITED



Australian Government
Aboriginal Hostels Limited



AHL
ACCOMMODATION

For Australia's First Peoples



ABOUT ABORIGINAL HOSTELS LIMITED

AHL provides temporary accommodation through a national network of 47 accommodation facilities for Aboriginal and Torres Strait Islander people who are travelling, relocating or must live away from home to access education, health care or employment opportunities.

Stretching across New South Wales, Victoria, Queensland, Western Australia, South Australia and the Northern Territory, our hostel network provides short stay, medical, renal and education accommodation services to a wide range of Aboriginal and Torres Strait Islander residents.



OUR VISION

AHL seeks to improve the quality of life and economic opportunities for Aboriginal and Torres Strait Islander Australians.

OUR PURPOSE

To provide culturally safe, fit for purpose, affordable accommodation for Aboriginal and Torres Strait Islander Australians who need to be away from home to access employment opportunities and health, education and other services.

OUR VALUES

In delivering on its core purpose, AHL's values include:

Respect for

- » our residents
- » Aboriginal & Torres Strait Islander culture, protocols and language
- » our staff
- » our partner organisations and stakeholders

Accountability and Commitment to

- » Australian Government priorities for Indigenous Australians
- » efficient and effective business practices and use of Government funds
- » ensuring we provide culturally safe and appropriate accommodation to Indigenous Australians

Dignity and Opportunity by

- » being a learning organisation for residents and staff
- » fostering teamwork, collaboration and meaningful engagement
- » being an employer of choice for Indigenous Australians

A SNAPSHOT OF OUR ORGANISATION

AHL is a not-for-profit company wholly owned by the Australian Government, with an independent non-executive Board of Directors.

AHL's key vision is to improve Indigenous Australians' quality of life through the delivery of affordable accommodation in a culturally sensitive environment, including arranging appropriate support services to assist our residents to access employment opportunities and health, education and other services.

Our hostels offer safe, secure accommodation where positive behaviour in a social and learning environment is encouraged. We provide three meals a day to our residents and have a strong focus on frontline services to ensure that the experience and customer service provided to every resident, in every hostel, more than meet expectations of comfort and safety.

Residents are charged a tariff rate that is affordable for recipients of Australian Government income support. The Australian Government provides funds to cover the gap between tariff income and the cost of providing hostel services.

AHL is one of the largest providers of employment and training for Aboriginal and Torres Strait Islander people, with more than 60% of our workforce identifying as Indigenous.

AHL is committed to delivery of a quality sustainable service. AHL's Corporate and Strategic plans set out a series of core operational and strategic priorities which AHL will pursue to address business efficiency, financial sustainability, improved service delivery, sustainable asset management and other organisational priorities.



OUR HISTORY

Since 1973, AHL has been contributing to Indigenous Australians' quality of life through the delivery of affordable, culturally sensitive accommodation and support services across its national network of accommodation facilities. AHL's first hostel, Yumba Hostel, was officially opened on 12 January 1974.

With over forty years of service, the company has maintained its commitment to delivering short term accommodation to Aboriginal and Torres Strait Islander people who need to be away from their communities to access services and economic opportunity.

Today AHL owns and/or operates 47 facilities across Australia, providing over 1,700 beds and three meals each day to Indigenous Australians in urban, regional and remote areas.

Each year, AHL provides a place to stay for more than 20,000 Aboriginal and Torres Strait Islander men, women and children.

AHL'S ACCOMMODATION SERVICES

SHORT-TERM (MULTIPURPOSE) HOSTELS

22 🏠 1,113 🛏 64% OF NETWORK CAPACITY

Short-term accommodation in towns and cities for individuals and families waiting for housing, seeking employment or meeting general business and other commitments away from their homes and communities. Some residents in these hostels stay with AHL until they are able to access long-term accommodation.

SECONDARY AND TERTIARY EDUCATION HOSTELS

12 🏠 327 🛏 19% OF NETWORK CAPACITY

Accommodation for secondary and tertiary students which is close to educational facilities.

For secondary students this affordable accommodation assists students to attend high school and achieve their education goals, including their Year 12 Certificate. Students study in a safe, comfortable environment with access to study assistance, sporting facilities and organised outings.

Students receive ABSTUDY living away from home allowance to help with the cost of secondary education hostel accommodation.

AHL also provides tertiary education accommodation for Indigenous students undertaking higher education and training — opening doors to degrees, diplomas and employment opportunities.

HEALTH AND MEDICAL HOSTELS

11 🏠 309 🛏 17% OF NETWORK CAPACITY

Hostels that cater specifically for Indigenous people who need to be away from home to access medical treatment, renal dialysis, or antenatal and postnatal care for mothers. Financial assistance and help with transport through the Patient Assistance Travel Scheme is also available.



BUILDING ON OUR SUCCESSES

AHL will continue to provide Indigenous Australians with safe, comfortable, affordable and culturally sensitive accommodation that enables them to access essential services such as education, health, legal advice, training and employment that might not otherwise be available to them in their home communities.

Beyond its traditional accommodation base, AHL is increasingly aware of shifts in Indigenous accommodation need and is actively pursuing solutions, including with potential business partners, to help meet the changing needs of our client base. This includes an increasing demand for medical and education accommodation, transitional accommodation for Aboriginal and Torres Strait Islander people waiting for public housing, and targeted accommodation for those at risk of homelessness — including women and children and people exiting correctional settings.



VALUING OUR STAKEHOLDERS AND PARTNERS

AHL's extensive experience in providing temporary accommodation for Indigenous Australians has led to its recognition as a valuable partner in the provision of accommodation facilities.

AHL's Board has taken action to strengthen the organisation's goals, priorities and objectives going forward – including through a particular focus on partnerships and engagement with key stakeholders.

While interest in traditional hostel facilities remains strong, we are increasingly working with partners and potential partners to develop different models of accommodation suited to the needs of particular client groups.

We offer block bookings of beds on a prepaid basis to organisations to secure guaranteed accommodation availability. Prepaid bookings avoid peak availability issues and offer certainty for referring agencies and their clients.

With more than one third of AHL's resident base typically coming through referrals from support agencies, AHL is keen to work with service providers and their funding bodies to ensure that referral pathways for the clients and residents we share are as streamlined and constructive as possible.

AHL is committed to strengthening partnerships and engaging stakeholders to ensure adequate provision of services to support our clients during their stay and to ensure our clients are engaged with the services they need to support them.

Board members, our Executive, our Business Managers and hostel staff are actively seeking to engage with stakeholders to develop and strengthen connections which can open doors to better service alignment opportunities. This includes exploring opportunities to work together with key government agencies at the Commonwealth, state and territory levels, as well as with the corporate sector and service providers at the local level.

Our aim is to build on our presence in the Indigenous accommodation space so that we can maximise our impact for Indigenous Australians who choose to stay with AHL.



BUSINESS INQUIRIES

AHL's Executive and National Office functions are based in Canberra. Hostels in each state and territory are overseen by two Business Managers based in Perth and Brisbane, supported by a team of four hostel based Operations Managers. Business inquiries can be made through National Office, or the Business Managers.

AHL NATIONAL OFFICE

Peter Perfrement

Director, Strategy and Business Planning

Phone: (02) 6212 2006

AHL FRONTLINE SERVICES

Jacinta Mack

Business Manager, West & Central

Phone: 0436 191 684

Timothy Wolfgang

Business Manager, East & Top End

Phone: 0477 702 393

AHL HOSTEL DIRECTORY



NORTHERN TERRITORY			CONTACT	ADDRESS
Katherine	Corroboree Hostel	Short stay	(08) 7904 0280	11 Kirkpatrick Street, Katherine NT 0850
Katherine	Fordimail Student Hostel	Secondary Education	(08) 7904 0610	Katherine NT
Katherine	Women's Medical Hostel	Antenatal	(08) 7904 0290	Knotts Crossing Road, Katherine NT 0850
Darwin	Silas Roberts Hostel	Short stay	(08) 7904 0270	21 Packard Street, Larrakeyah, Darwin NT 0820
Darwin	Daisy Yarmirr Hostel	Short stay	(08) 7904 0210	37 Glencoe Crescent, TIWI, Darwin NT 0810
Darwin	Galawu Hostel	Short stay	(08) 7904 0230	10 Finnis Street, Darwin NT 0800
Darwin	Gudang Dalba Hostel	Antenatal	(08) 7904 0220	Bambatj Road, Royal Darwin Hospital Campus, Darwin NT 0810
Darwin	Nagandji Nagandji-Ba	Renal	(08) 7904 0240	14 Verbena Street, Nightcliff, Darwin NT 0810
Nhulunbuy	Nhulunbuy Hostel	Short stay	(08) 7904 0620	Bottlebrush Avenue, Nhulunbuy NT 0880
Wadeye	Kardu Darrikardu Numida Hostel	Secondary Education	(08) 7904 0260	Wadeye NT

NORTHERN TERRITORY			CONTACT	ADDRESS
Alice Springs	Akangkentye Hostel	Short stay	(08) 7905 8720	34 South Terrace, Alice Springs NT 0870
Alice Springs	Apmere Mwerre Visitor Park	Short Stay	(08) 7905 8710	15 Len Kittle Drive, Alice Springs NT 0870
Alice Springs	Ayiparinya Hostel	Short Stay	(08) 7905 8730	Lot 8139 Larapinta Drive, Alice Springs NT 0870
Alice Springs	Topsy Smith Hostel	Renal	(08) 7905 8740	14-18 Renner Street, Alice Springs NT 0870
Alice Springs	Sid Ross Hostel	Medical	(08) 7905 8750	15 Gap Road, Alice Springs NT 0870
Alice Springs	Alyerre Hostel	Medical/ Renal	(08) 7905 8760	16 Bath Street, Alice Springs NT 0870
Tennant Creek Darwin	Wangkana Kari Hostel	Secondary Education	(08) 7905 8770	Tennant Creek NT

SOUTH AUSTRALIA			CONTACT	ADDRESS
Adelaide	Luprina Hostel	Short stay	(08) 7231 4620	2 Clement Street, Dudley Park, Adelaide SA 5008
Adelaide	Nindee Hostel	Short Stay	(08) 7231 4610	2 Oban Sreet, Beulah Park, Adelaide SA 5067
Adelaide	Mulgunya Hostel	Medical	(08) 7231 4630	55 Dew Street, Thebarton, Adelaide SA 5031

NEW SOUTH WALES

			CONTACT	ADDRESS
Sydney	Tony Mundine Hostel	Tertiary Education	(08) 9043 9520	203 Catherine Street, Leichhardt, Sydney NSW 2040
Sydney	Biala Hostel (for girls)	Secondary Education	(08) 9043 9530	Sydney NSW 2040
Sydney	Kirinari Hostel - Sydney (for boys)	Secondary Education	(08) 9043 9510	Sydney NSW
Newcastle	Kirinari Hostel - Sydney (for boys)	Secondary Education	(08) 9043 9560	Newcastle NSW
Newcastle	Durungaling Hostel	Tertiary Education	(08) 9043 9540	19 Spruce Street, Lambton, Newcastle NSW 2299
Dubbo	Grey Street Hostel	Secondary Education	(08) 9043 9550	Dubbo NSW
Tamworth	Tamworth Hostel	Short Stay	(08) 9043 9570	179 Johnston Street, Tamworth NSW 2340

VICTORIA

			CONTACT	ADDRESS
Melbourne	William T Onus Hostel	Short Stay	(08) 9036 4510	Cnr Evans and Westgarth St, Northcote, Melbourne VIC 3070

WESTERN AUSTRALIA

CONTACT

ADDRESS

Perth	Allawah Grove Hostel	Short stay/ Medical/ Renal	(08) 6109 2030	133 Great Eastern Highway, South Guildford, Perth WA 6055
Perth	Derbal Bidjar Hostel	Medical	(08) 6109 2020	6-8 Harrow Street, Maylands, Perth WA 6051
Derby	Kabayji Booroo Hostel	Short stay/ Medical/ Renal	(08) 6109 2050	44-54 Villiers Street, Derby WA 6728
Kalgoorlie	Trilby Cooper Hostel	Short stay/ Medical/ Renal	(08) 6109 2060	12-14 Hannan Street, Kalgoorlie WA 6430
South Hedland	South Hedland Hostel	Short stay/ Medical/ Renal	(08) 6109 2040	3 Hamilton Road, South Hedland WA 6722
Broome	Broome Hostel	Medical/ Renal	(08) 6109 2010	52 Forrest Street, Broome WA 6725
Kununurra	Kununurra Hostel	Secondary Education	(08) 7904 0250	Kununurra WA

QUEENSLAND**CONTACT****ADDRESS**

Brisbane	Yumba Hostel	Short Stay	(08) 3151 8730	55 Gray Road, West End, Brisbane QLD 4101
Brisbane	Elley Bennett Hostel	Tertiary Education	(08) 3151 8750	501 Brunswick Street, New Farm, Brisbane QLD 4005
Rockhampton	Neville Bonner Hostel	Short Stay	(08) 3151 8760	5 Bridge Street, Berserker, Rockhampton QLD 4701
Townsville	Tonky Logan Hostel	Renal	(08) 3151 8770	20 Bernarra St, Rasmussen, Townsville QLD 4815
Townsville	Iris Clay Hostel	Short Stay	(08) 3151 8720	261–269 Sturt Street, Townsville QLD 4810
Thursday Island	Jumula Dubbins Hostel	Short Stay	(08) 3151 4710	60 Victoria Parade, Thursday Island QLD 4875
Thursday Island	Canon Boggo Pilot Hostel	Secondary Education	(08) 3151 4720	Thursday Island QLD
Mount Isa	Kabaluluma Hostel	Short Stay	(08) 3151 8780	37–41 Pamela Street, Mount Isa QLD 4825
Cairns	Kuiyam Hostel	Short Stay	(08) 3151 8790	162 Grafton Street, Cairns QLD 4870
Mackay	Mackay Hostel	Short Stay	(08) 3151 8710	49–53 Boddington Street, Mackay QLD 4740



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